

### **A Company/Club you can trust.....**

All children, parent and carers deserve **HIGHEST QUALITY** care from their club. For this means a safe, supportive, encouraging and challenging environment. Knowing that the children are warm, safe and happy should be paramount, together with a reliable and consistent service.

### **Club and Staff Registration**

The Company/Club is registered with OfSTED and The Environmental Health, and we comply with **ALL** their Standards and Guidelines. We meet **ALL** Fire Service Regulations and work under the guidelines set by the Children Act 1989. This means we adhere to the staff/child ratio of 1:8, with at least 50% of the staff holding a nationally recognised childcare qualification. All staff are Police Checked through the Criminal Records Bureau (Enhanced) and go through a robust recruitment and background check.

### **Eligibility**

We are **NOT** only open for children who attend Springfield Primary School, but **ALSO** accept children from any schools, within the North East Lincolnshire County and the wider community.

We also offer an ESCORT SERVICE. Please enquire.

All places are on the first come, first served basis only.

Children are eligible to attend the club between the ages of 3 and 11 years old.

### **Shop to you drop.....**

You can shop with many of HIGH STREET RETAILERS @ [www.ouchpouchchildcarelimited.com](http://www.ouchpouchchildcarelimited.com). Click onto our shopping page. Try it NOW, and see how easy, it really is!!!!

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### **Child Registration & Booking a Place**

If you are considering booking a place for your child/children at the club, you will be able to arrange to come along with your child to see how the club is run and what we have to offer. This visit will allow yourself and your child to become acquainted with our children and **friendly professional staff**. It will also give you a chance to ask any questions you may have.

We must insist on a booking in system in order for us to comply with OfSTED, and so we are aware of who is expected to attend on what days.

### **Food, Glorious food.....**

Food (term time only) and drinks are provided FREE of charge.

**Term/Holiday Time (8.00am to 8.20am):** We serve toast and/or cereals for breakfast.

**Term Time @ 4pm:** A light and healthy "OUCH POUCHERS CHOICES SNACK" is freshly prepared in the afternoons. The children choose from 4 healthy options, using the 'finest and freshest' ingredients.

We cater for **ALL** dietary needs and "Faddy Eaters" (please do inform us).

**Holiday Time @ 12 midday:** We provide a healthy 2 course cooked meals for £2.50\* per child (children plan food).

**Holiday Time:** - We serve mid-morning/afternoon snacks & drinks. We serve drinks throughout 'ALL' session times, **FREE.**

### **Trips**

We endeavour to take the children "out and about" into the heart of the local community to use the facilities, which include parks, library, and the amenities within Cleethorpes, Grimsby and further afield. You will be informed when these will take place. We'll need your consent for your child/ren to take part in these activities. All trips are an additional cost (No discounts available).

Places must be paid (cash) & booked in advance.

We offer a wide range of activities.  
Here are "SOME" of those 'PLAY' activities:

Art & craft - Group games/activities - Construction - Free play -  
Reading - Sport games/team games - Quiet activities - Trips -  
Drama - Imaginative games, activities and role-play - Circle time -  
Parachute games - Computer - Music - Homework Support - Pool &  
lots, lots more!!! **ACTIVITIES ARE NEVER SET IN STONE AND  
ALWAYS PLANNED BY THE CHILDREN AND INCLUDE LEGISLATION.**

**Business Hours & Charges (Per Child - Per Day) - SEPT 2011**

**Breakfast:** 8.00 am/9.00 am, £6.00 includes FREE breakfast, snacks,  
drinks and school drop off service.

**After School:** 3.30 pm/5.00 pm £6.50, 3.30 pm/5.30 pm £7.50, 3.30  
pm/6.00 pm £8.50, all includes FREE snacks, drinks and school  
collection service.

**School Holiday:** Full Day (10 hours) £18.50 or ½ Day (5 hours) £12.50.  
**Each Additional Hours £4.00** all includes FREE drinks.

**SPECIAL OFFERS** - Book 5 holiday days (10hrs) for £85.00\* SAVE £7.50 or  
Book 5 term time days (3.30pm to 6.00pm) for £38.00\* SAVE £4.50. Both  
offers apply to the 1st Child; subsequent child/ren are pay the normal rate.

**Late Child Collection Fee:** £4.00\* per ¼ hour, after 9am or 6pm.

**Child not booked in:** £6.00 **Default late payment:** £12.00 per  
invoice **Unpaid Cheque:** £6.00 per cheque. **Escort Service:** (see staff)

**Settling Period (1<sup>st</sup> Session) ½ a session fee (any session)**

We charge £5.00 per child or £3.00 per subsequent child from the  
same family to register a new place. This fee is refunded from your 1st  
invoice and will automatically be deducted from your account.

*This amount can't be refunded by 'cash'.*

There is a 20% discount for 2<sup>nd</sup> or subsequent children from  
the same family. Cancellation & Retainer charges apply - ask  
for further details. We actively promote 'Tax Credits'.

We accept 'ALL' Childcare Vouchers. We accept 'ALL' major debit and  
credit card - see website. We also accept BACS, Cash and Cheques.

**Open/Closed**

Open 50 weeks. Closed for Bank Holidays & Christmas.

# SPRINGFIELD OUT OF SCHOOL CLUB

## Ouch Pouch Childcare Limited

### A Club of 'Quality & Distinction'

## Parent/Carer Prospectus

**2012/2013 Edition**

**How to contact us**

Springfield Community Bungalow, Springwood Crescent, SCARTH0,  
Grimsby, North East Lincolnshire, DN33 3HG

**Text/Tele:** 0044 (0) 7952 143085 (02) - Bookings/queries

**Director:** 0044 (0) 7732 134031 (Tesco) - **Director only**

We are an Equal Opportunities Club/Company and have  
**FULL Disabled Facilities.**

**GOOD/GOOD/GOOD - OFSTED INSPECTION - AUGUST 2011**

<http://www.ofsted.gov.uk>

**(UK) Company Established:** June 2003 **Club Opened:** Jan 2004



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**UKCCS**  
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**Currently working  
Through 'E.Q.I.P' -  
Quality Assurance.  
Level's 1 to 3**



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